

Garage Doors Lancashire

User instructions for an external manual release fitted to the door handle.

- 1) Use your garage door key in the handle from outside to unlock the handle.
- 2) When it is unlocked the handle will turn. Twist the handle firmly with two hands.
- 3) Lift the garage door up. If the door is an up and over twist the handle and at the same time pull the bottom of the door towards you. If the door is a sectional stand with your feet close to the door and twist the handle whilst lifting the door vertically upwards. Ensure that the handle is turned fully before lifting to avoid jamming at the top, a small push at the top initially can be helpful to get the top panel moving on larger or heavier doors. Check the door is fully up and has stopped fully in its tracks before entering the garage.

To reconnect:

Follow the instructions provided with the electric motor from inside the garage. Then check the cable is properly attached and aligned right down the back of the door to the inside of the handle. If it is too tight or slack it will not work correctly. Finally lock the barrel from outside so the outside handle will not turn and store the key safely.

It is essential you are familiar with this emergency procedure, and that you keep the key safe and the cable properly connected at the back. We recommend once a year that this device is checked. We can offer a yearly service for your door if required.

To use face fitted External emergency release on an up and over door.

- 1) Use the key in the lock barrel.
(When the key turns the barrel to the unlocked position it will "drop" out of the face of the door).
- 2) The barrel is attached to a galvanised cable that leads up to the motor, pull this cable firmly towards you to release the catch at the top.
- 3) Push the door in at the top, and at the same time get hold of the bottom edge of the door and lift the door up. Check the door is fully up and has stopped fully in its tracks before entering the garage.

If your door has no external handle especially on a double door this can be awkward as there is nothing to get hold of, but with two people the job is much easier. No external handle is better for general security though one can be installed if necessary.

To reconnect:

Follow the instructions for reconnecting your motor from the motor instruction sheet. This is done from inside the garage. In addition, check the cable is attached at both ends and is not too slack or too tight to enable a clear pull from outside. Lastly lock the barrel back into the face of the door from outside and store the key safely for future use.

It is essential you are familiar with this emergency procedure, and that you keep the key safe and the cable properly connected at the back. We recommend once a year that this device is checked. We can offer a yearly service for your door if required.

User Instructions for your Garage Door

Important Safety Instructions

Exercise extreme caution when near the tension springs, cables, rollers and other moving parts on your garage door. Ensure children's hands are kept away from these areas also. When operating the door from the inside or the outside, allow sufficient clearance for the swing-out action of the door. Ensure that persons and objects are well clear of the door's range of travel. Keep children at a safe distance.

For your safety always ensure that you open your door to the fullest extent. Retractable Doors (those with springs down the side) should be allowed to reach a complete rest, in the back of the tracks, after operation before progressing into the garage. With Canopy Doors (those with a spring across the top) the door must come to a complete rest.

Garage doors, like any other door, are not designed to be left open, unlatched and unattended. In windy conditions the door can be dislodged from its open position and slammed closed causing damage to the door and anything beneath it. Always ensure the doors are latched in the closed position when not in use.

We strongly recommend that periodic servicing of your garage door by a Specialist Company is undertaken, in addition to maintenance carried out by yourselves. Maintenance recommendations are shown later in this leaflet, and further information may be supplied by manufactures with the door.

USER INSTRUCTIONS

Manual Garage Doors:

Canopy Doors

Always lift and lower your door from the centre. Do not lift at the corner, particularly with a Canopy Door as this can result in misalignment of the cables, which are not covered by warranty.

Retractable Doors

It is important that the doors are not thrown into the back of the tracks as this may encourage the doors to fall forward. When starting to open the door try to use enough force to ensure continuous movement of the door into the back of the tracks. Double doors in particular may seem heavy even when fitted correctly, but by using the momentum of the door to discourage them from stopping half way, they are always easier to operate.

Sectional & Roller Shutter Garage Doors

These doors do not swing out when opening, being a vertically opening door. They sometimes require a sharp vertical upwards pull to start the door moving, and then it is important to maintain control until the door is fully open.

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All Types

When locking ensure that your latches are fully engaged, some doors employ slam latches while others require the turn of a handle to engage the lock mechanism, **DO NOT** use the internal lock cables to open or move the door. If the door will not fully close check for obstructions between the door and the garage floor.

Large and Heavy Door

Just like a car, the larger or heavier a door is, the harder it is to operate. Therefore, just like you would prefer 'Power Steering' we would always recommend the fitting of an Electric Operator. Most garage doors are suitable for electric operation at affordable prices and in addition to ease of operation there are numerous other advantages including security and safety for the user. Your original installer should be in a position to offer this service.

Electrically Operated Garage Doors

Your garage door may be operated either by using the hand held radio transmitter, or if fitted an internal wall console or bell push. Hand transmitters are powered by a battery, which will eventually need to be replaced. You may notice that as the battery weakens a gradual reduction in range occurs. You may need to disconnect your door from operator by means of the internal release cord, or level. Each make will have a slightly different way of doing this, and it is important to familiarise yourself with this.

In the case of power failure. If you have no other means of entry to your garage other than through the garage door, your door will have been fitted with an external release mechanism. This device allows you to disconnect your garage door from the electric operator and you should familiarise yourself with its' operation. If your door fails to function, look to see if it has been unplugged from the power supply. Next check the plug itself, which will hold a fuse. Some operators contain another fuse within the central body of the unit. This will also need checking.

Always ensure that you have full sight of the area in front of an electrically operated garage door, so that you can check that there are no obstacles or persons in front of the door when you operate the system. Please make a note of the specific frequency and model of your operator, as it may be required if you need replacement or additional hand transmitters.

Maintenance

Remove any dirt, salt and grit from tracks and other moving parts.

The lifting gear of your up and over, and sectional door should be oiled regularly, (at least four times a year, depending upon location and site) using a light oil or maintenance spray. All moving parts should be oiled and especially all pivot points, running tracks (do not grease them), and tension springs.

Periodically check all fastenings for tightness. Do not oil lock cylinders. If its sticking lubricate with graphite dust. Roller doors do not require oiling. A silicone lubricant spray, or a silicone-based furniture polish should be applied to the tracks.

PAINTING YOUR GARAGE DOOR

Steel Doors

Before painting your door, clean thoroughly with a mild solution of water and non-abrasive detergent followed by washing with warm water only, to remove any evidence of the detergent. Do not use any solvent based products. Sand down the surfaces to be painted with wet and dry, clean with water, then dry. Factory Primed or Pre- Finished doors must be painted with a good quality household undercoat and top coat as soon as possible after installation, in accordance with the paint manufacturer's instructions. Particular requirements for each manufacturer are usually contained in their fitting instructions, or on a sticker on the back of the door.

Due to the detail on Pressed Metal garage doors there will always be deformities in the metal due to the stresses of pressing the design features. Painting in a gloss finish will highlight these deformities to greater degree and it is always recommended that matt or eggshell type finishes are used.

GRP, ABS Plastic & Plastisol Doors

These garage doors are supplied in a fully finished condition. To help preserve the appearance of the door, periodically wash down with warm water and a non-abrasive detergent. It is also possible to apply a car wax, to shiny white surfaces as gloss white GRP. Again, check the specific manufacturer's instructions.

Timber Doors

Timber must be fully protected both externally and internally, with a microporous stain, which must be applied in accordance with the manufacturer's instructions. Timber is a natural product, and will expand and contract, dependant on weather conditions and this can cause noticeable swelling movement at some points.

LIABILITY

The manufacturer and supplier cannot accept responsibility for alterations made to the door by others including any change which may affect the weight of the door. Customers must ensure that maintenance is carried out as described above to ensure that the Garage Door continues to operate correctly. The validity of any guarantee is dependant in regular maintenance and sensible usage. If you are unsure about any aspect of your door, please contact your supplier.

SERVICING

Your installer should be able to carry out regular servicing of your garage door, for a reasonable charge. Should you need to contact them please make a note of the make and model of your door before calling.

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Customer advice on a Hormann Promatic Bi-secur 868mghz motor

Having been set up initially the motor will generally not require any maintenance; however, the doors do. Please see your door information or ask for recommended maintenance advice, as the motor is only as reliable as the door it is fitted to. The motor's safety cut out should be checked on a regular basis. This basically involves simply checking that it stops automatically if something is in the way. There is a fuse in the mains plug, the handsets are battery operated, and there is a light bulb all of which may need replacing at some point in motors life. Fluctuations to the motors power supply can disrupt it and a re-learn may be necessary.

Re-set instructions:

Check no obvious obstruction, and that the door does not have any broken parts like springs etc. If the door has not been oiled or maintained for a while then this should be considered before carrying out this process as it should not be used to mask other issues as this will compromise the safety cut out facility on the door. If in any doubt contact us to arrange a service. Preferably try the door by hand to check it out first, if you're happy continue as follows...

Start with your door connected up to the motor.

Turn the power off at the plug.

Press and hold down the transparent button on the motor head, and at the same time turn the power back on, let go when the main motor light flashes once.

Press the transparent button (the door will either close and re-open on its own, or will just open depending upon where you start this re-learn from). Whilst this is happening the main motor light flashes on and off.

When the motor stops at the top press the transparent button again. The door will close, open, close and open again. Again, the main motor light will flash on and off during this process. When it finally comes to a stop, the main light will just come on steady, and the doors should be in the open position.

Test the re-learn is successful by trying a handset or button on the wall. Check it closes the door fully and stops where you want it to, and the same on the way up. Do it twice just to be sure everything is now OK.

If the motor re-learn is unsuccessful, make a note of how many times the little red LED light flashes as this can give an indication of what is wrong. Please ring for advice.

If the motor is not working, it can always be disconnected and put back onto manual. To disconnect the door, pull down the rope knob internally or use your external manual over ride if this has been installed. To reconnect push the green button in, position your door partly open and run the motor to meet the door. It may require you to run the motor twice to enable it to find the door and latch on to it. If you have an external manual release check and ensure this is set up again and left in the locked position. External

manual over rides are fitted on doors where there is no other way into the garage other than through the garage door. It is in your interests to familiarise yourself with how to disconnect and reconnect your door.

Remote Control relearn instructions for Hormann Promatic Bi-secur 868mghz motor

Handset to Motor

Take the handset and stand looking at the motor in the roof space. On the motor is a round button with slightly indented grey part at the top of the button. We call it a T button, because the red light which appears in the button part of the button, looks like a T.

Press and release the grey part of the T button and wait until the red T button light, flashes slowly.

Press and hold the remote-control button for quite some time, until the light on the remote-control handset, flashes alternate red/blue.

Keep finger pressed on the remote control, keeping your eye on the T button on the motor.

The red T button will flash quickly to show it has accepted the remote control. Release your finger.

Press and release the grey part of the T button on the motor and watch for the red T light to flash fairly quickly twice then pause, at least 2 times. It then flashes fairly quickly twice and then stays on, with the motor courtesy light switched on, to say complete.

Test

Handset to Handset

Place handset A, the teaching remote, on a table and lay handset B, learning one, really close, touching in fact, to the side of it so the top button of the remotes of the remotes and the light display button of the remote are close together.

Press and hold, for quite some time, the 'teaching' button on handset A, waiting for the light to flash alternate red/blue. Keep this finger pressed down.

Press the corresponding button of the learning remote, B, and watch for the light on this one to flash slowly, then quickly for 5-10 seconds.

Release both fingers and test handset B.

Repeat the process if you have two doors.